

# Office of Inspector General Commission Briefing

Thomas K. Lehrich October 5, 2017







### Roadmap

- Introduction
  - Cooperation letter

#### Accomplishments and activities

- Understanding the program through program visits
- Audit planning (Issued report for FY 2018-2019)
- Investigation priorities
- Top Management Challenges
- Web portal
- Hotline
- Questions and answers







### Introduction

- My observations of the first 100 days
- Focus on the Top Management Challenges Report
- IG Experience and various assignments
- Opportunity to introduce our plans and role
- Cooperation memo







## Introduction

- My observations of the first 100 days
- Focus on the Top Management Challenges Report
- Cooperation memo







### Chairman – OIG Cooperation Letter

#### The Chairman's cooperation letter states:

- "The OIG is an independent entity with oversight authority over the U.S. Ability One Program. The OIG is tasked with conducting audits, inspections, evaluations, investigations, and other reviews related to agency programs in an effort to promote integrity, economy and efficiency as well as help prevent and detect fraud."
- "In order to ensure the OIG can successfully carry out its functions, it is the Commission's policy that all officers, employees, contractors and subcontractors cooperate with the OIG and provide expeditious and unrestricted access to all agency records as outlined in the Inspector General Act of 1978, as amended."







#### Key Program visits to understand the business of AbilityOne

#### **NPA Visits for FY17**

- Work Incorporated
  - Boston, MA
  - 8/28/17 & 8/29/17

- Outlook Nebraska
  - Omaha, NE
  - 9/14/17 & 9/15/17

- Lighthouse Louisiana
  - New Orleans and Baton Rouge, LA
  - 9/11/17 & 9/12/17

- Blind Industries & Services of Maryland (BISM)
  - Baltimore, MD
  - August, 2017







Key Program visits to understand the business of AbilityOne

• Continued regular meetings with the CEO and Leadership of:

• National Industries for the Blind (NIB)

Source America







## Audit Planning 2018-2019

#### Discretionary (pending resources)

- Assessment of Agency Risk
- CNA's Processes for the Assignment of Projects and Allocation of Orders
- Evaluate Agency's Implementation and Monitoring Activities

#### Statutorily Mandated

- Top Management and Performance Challenges Report
- Financial Statement Audit
- FISMA IG Metrics Report
- Risk Assessment for Government Charge Card Programs
- Progressive Review on Transparency of Federal Data Requirements







## Reporting on Top Agency's challenges

- The OIG is required to report on the top challenges facing an agency.
- The Senate's Committee on Governmental Affairs' REPORTS CONSOLIDATION ACT OF 2000 states:
- "They provide an excellent perspective on the highest priority challenges facing each agency and serve as a barometer on progress toward resolving them."







## **Top Challenges**

- The focus of my remarks today is on the creation of early framework for how we are going to do our Audit work.
- In pursuing this goal, the OIG issued its Report on the Top Management Challenges in October 2017.







## **Top Challenges (continued)**

#### Top Management Challenges facing the Commission:

- 1. Erosion of Statutory Program Authority Confronting the AbilityOne Program
- 2. Progress and Challenges in the Compliance Process
- 3. Essential Elements in Implementing an Enterprise Risk Management Capability
- 4. Lack of Adequate Resources Impacts Program Effectiveness







### **Investigative Priorities Report**

- Focus and Investigative Priorities
- Investigative Priorities Report
  - Fraud Awareness
  - Collective Investigations
  - Employee integrity and alleged criminal conduct or serious administrative misconduct Investigations
  - Financial Fraud Investigations
  - Program Integrity Investigations
  - Protected Disclosure Investigations







### Issuance of biannual audit plan (FY 2018-2019)

### • Audit Plan:

#### • Discretionary:

- Assessment of Agency Risk
- CNA's Processes for the Assignment of Projects and Allocation of Orders
- Evaluate Agency's Implementation and Monitoring Activities

#### Statutorily Mandated

- Top Management and Performance Challenges Report
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### **In-progress Activities**

- Participation on the 898 DoD AbilityOne Panel.
- Establishment of the OIG Hotline.
- Implement OIG website portal.
- Oversight for contract services, i.e. FISMA and Financial Statement Audit.
- Top management challenges report.
- Hire key essential staff.

In-progress







#### Last Slide



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